



Environmental Devices Corporation Service Center

Calibration and Annual Service

Thank you for being part of the EDC instrumentation family. One of our experienced Service and Repair technicians will review and service your equipment. With proper service and care your equipment will continue to run. Please review this packet to familiarize yourself with the process and to fill out necessary forms.

- Standard lead time for HAZ-DUST products is 2-3 weeks after receipt of funds or order. Please see attached credit card authorization form. If you require expedited service, please inquire about the fee.
- Lead time for HAZ-SCANNER products is given on an individual basis.
- Please fill out all forms to ensure a smooth experience. Failure to provide forms can cause delays up to 2-3 weeks.
- EDC branded equipment that has been serviced to EDC's recommendation will receive a 90-day service warranty.

At no additional cost, we perform **a standard 10-point** service the following test and system diagnostics when applicable:

- ✓ Optical Cleaning
- ✓ Filters & Tubing assessment
- ✓ Scrubber Assessment
- ✓ Air Pump Flow Rate Verification
- ✓ CPU Memory back up & voltage readings
- ✓ Internal O-ring verification
- ✓ Solenoid inspection
- ✓ Software and firmware identification
- ✓ Battery life test
- ✓ Calibration

Standard annual calibration costs does not include replacement of consumables or wearable parts like batteries, motors diaphragms, board replacement or the like; additional fees will be added for these components.

Please note that if an instrument is beyond repair and not cost effective to fix, EDC will offer a trade-in discount on a new unit and a quote will be provided. EDC will wait for approval in this case before proceeding.