



Environmental Devices Corporation Service Center

Calibration and Annual Service

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- Standard lead time for HAZ-DUST products is 2-3 weeks after receipt of funds or order. Please see attached credit card authorization form. If you require expedited service, please inquire about the fee.
- Lead time for HAZ-SCANNER products is given on an individual basis.
- Please fill out all forms to ensure a smooth experience. Failure to provide forms can cause delays up to 2-3 weeks.
- EDC branded equipment that has been serviced to EDC's recommendation will receive a 90-day service warranty.

At no additional cost, we perform **a standard 10-point** service the following test and system diagnostics when applicable:

- ✓ Optical Cleaning
- ✓ Filters & Tubing assessment
- ✓ Scrubber Assessment
- ✓ Air Pump Flow Rate Verification
- ✓ CPU Memory back up & voltage readings
- ✓ Internal O-ring verification
- ✓ Solenoid inspection
- ✓ Software and firmware identification
- ✓ Battery life test
- ✓ Calibration

Standard annual calibration costs does not include replacement of consumables or wearable parts like batteries, motors diaphragms, board replacement or the like; additional fees will be added for these components.

Please note that if an instrument is beyond repair and not cost effective to fix, EDC will offer a trade-in discount on a new unit and a quote will be provided. EDC will wait for approval in this case before proceeding.